



TEESSIDE UNIVERSITY STUDENTS' UNION

Student Bar Staff - Applicant Pack

ROLE OVERVIEW

The Terrace and The Hub are the go-to student venues on campus — lively, welcoming, and known for delivering top-quality service. Our spaces are used all year round for everything from casual catch-ups to big nights and major events.

You don't need any bar experience to apply — we provide full training to get you confident and ready to go. All we ask is that you can work **at least 10 hours a week during term time** and be available for our key events like Freshers and Bongo's Bingo. We also open during university breaks such as **Easter** and **Summer**, so there are extra hours available if you want them.

(Training events are mandatory; if you don't attend, the job offer may be withdrawn.)

As part of the Bar Team at Teesside University Students' Union, you'll help create great service and unforgettable nights for students and guests. It's a hands-on, varied role — from pouring pints and making cocktails to keeping everything running smoothly during busy club nights, events, and social gatherings.

No two shifts are the same, and you'll be working with a friendly, supportive team to create a fun, high-energy atmosphere. Flexibility, teamwork, and brilliant customer service are key to making sure every visitor has a great experience in our venues.

KEY DUTIES

Working with the Trading Manager – Bars, you'll help keep our venues buzzing across The Terrace, The Hub and beyond. From setting up the bar for big nights to keeping everything running smoothly during events, you'll play a key part in making sure students have the best time on campus. You'll be serving drinks, restocking, keeping the bar looking sharp, and helping with pack down. It's a fast-paced, fun role where teamwork is everything.

WORKING HOURS

This is a flexible role that requires availability during term-time days, evenings, and weekends. We will work your shifts around your university timetable, so it fits comfortably alongside your studies.

Summer work is evenings and weekends, including supporting Graduation events in **May** and **July**. We are hiring for staff to work this **Summer 2026** up to the beginning of August 2026. Being available on Friday and Saturday nights is essential, especially during our busiest periods such as Freshers, Halloween, and the Christmas season.

TRAINING & SUPPORT

A full induction and role-specific training will be provided. Ongoing training, reviews and development opportunities are available.

VALUES & CONDUCT

Student Bar Staff are expected to act as ambassadors for Teesside University Students' Union, representing our venues with a friendly, professional attitude at all times. We expect all team members to support our commitment to equality, diversity and inclusion, and to follow all Students' Union policies and procedures while on shift.

RATE OF PAY

Student Bar Staff are paid at **National Minimum Wage**, in line with age-related statutory rates. Holiday pay is paid on top of the hourly rate, calculated at an indicative rate of **12.07%** and paid in accordance with statutory requirements.

REWARDS OF BEING STUDENTS' UNION STAFF

- Paid, flexible work around your studies.
- A range of discounts on food, drink, merchandise in the Terrace & the SU Shop as well as free entry to SU promoted events.
- Reference on leaving University.

CLOSING DATE

Friday 17th April 2026 @ 17.00

INTERVIEW

Wednesday 22nd April 2026 in person

START DATE

From Saturday 25th April 2026

Please note applications may close earlier if we receive large amounts of applications

JOB DESCRIPTION- SPECIFIC DUTIES AND RESPONSIBILITIES

JOB TITLE: Student Bar Staff
DEPARTMENT: Trading
LOCATION: Teesside University Students' Union
REPORTING TO: Trading Manager- Bars | Head of Trading, Senior Bar Supervisors & Bar Supervisors

- To provide a service to customers, ensuring the best standards are always delivered.
- Must be able to work evenings and weekends.
- Preparing and serving soft drinks, Alcoholic drinks, Cocktails, Wines and Spirits.
- Hot drink preparation including Coffee, Matcha, Teas and Frappes, Iced Teas and Coffee's.
- To handle cash and card payments in line with instructions given.
- To deliver food and drinks to tables in venues.
- To move stock as directed and to fill displays, as necessary.
- To always ensure that stock rooms are secure on leaving them.
- To work safely and report any potential hazards to Managers or Supervisors.
- Notify faults to Managers or Supervisors
- To clean all venue areas before, during and after service.
- When requested, remove bins and refuse from all venues to designated areas.
- To attend work looking smart and wearing the prescribed uniform.
- Collection and washing of crockery and cutlery.
- Glass collection and washing.
- To work in the kitchen as and when required.
- To work in the cellar as and when required.
- To undertake any other reasonable duties as directed by the Trading Department

PERSON SPECIFICATION

	<u>Essential</u>	<u>Desirable</u>
Education <ul style="list-style-type: none"> • Good General Education 	X	
Experience <ul style="list-style-type: none"> • Previous experience working in a busy environment. • Working as part of a team 	X	X
Skills, Aptitudes and Abilities <ul style="list-style-type: none"> • Ability to deliver excellent customer service. • Numeracy skills 	X X	
<ul style="list-style-type: none"> • Strong Interpersonal Communication skills • Reliability 	X X	
<ul style="list-style-type: none"> • Work on your own initiative without close supervision 	X	
<ul style="list-style-type: none"> • Ability to work in a non-discriminatory environment. • Ability to work in a flexible manner. 	X X	
<ul style="list-style-type: none"> • Ability to handle working in a busy hospitality environment. 	X	
Disposition <ul style="list-style-type: none"> • Ability to use own initiative. • Positive Attitude 	X X	
<ul style="list-style-type: none"> • Be self-motivated. • Ability to remain calm under pressure 	X X	
<ul style="list-style-type: none"> • Be prepared to work unsociable hours. • Realistic about own abilities 	X X	
<ul style="list-style-type: none"> • Enthusiastic • Punctual • Outgoing personality and a good team player 	X X	X

APPLY NOW

Click [here](#) to complete the online application form.

Good luck!